



Dial-A-Ride . . .

is a door to door transportation service made available by the City of La Canada Flintridge for residents who are 60 years of age or older and disabled/handicapped residents of any age. Personal attendants, guide dogs or other animals trained as personal attendants are also permitted on Dial-A-Ride vehicles. Be sure to notify the dispatcher at the time reservations are made if you are planning to have someone come along to assist you.

Service area . . .

Dial-A-Ride vehicles travel anywhere within the cities of La Canada Flintridge, Glendale, La Crescenta, Montrose, Altadena, and areas of Pasadena west of Lake Avenue.

Service hours . . .

Dial-A-Ride vans and taxis are in service from 8:00 a.m. to 6:00 p.m., Monday through Friday, except major holidays. Vehicles are identified with a "Glendale/La Canada Flintridge Dial-A-Ride" decal in the window.

How much . . .

For La Canada Flintridge residents, the fare is FREE. Attendants may also ride for free. Please be aware that drivers cannot accept cash or gratuities.

To make a reservation . . .

- 1.) You must be registered. Register by completing the form below and mailing to City Hall.
- 2.) Call the dispatcher at **(818) 247-0691**. You may schedule appointments up to a week in advance, but not less than 24 hours in advance. For ease and convenience, try to make your reservations between 10 a.m. and 2 p.m., Monday through Friday.
- 3.) Furnish the dispatcher with your:
 - name
 - address
 - telephone number
 - date and time to be picked up
 - location and address of your destination
 - please indicate whether you use a wheelchair or need door-to-door assistance
 - please also indicate whether an attendant will be accompanying you
- 4.) Schedule your return trip home.

Helpful hints . . .

- Make reservations for medical appointments as far in advance as possible.
- If your appointment, schedule or plans change, please remember to cancel your Dial-A-Ride reservation. This courtesy makes the service available to others.

- Remember that food, drinks and smoking is not permitted aboard the vehicles.
- Drivers will assist you with up to two standard-sized grocery bags or department store packages. Please keep this in mind as you will be responsible for carrying any excess items. Drivers are not responsible for broken or damaged items.
- Because we encourage shared rides, when scheduling your reservation, please remember to allow enough time between your scheduled pick-up and the time of your appointment as, often times, we will have other stops and pick-ups along the way.

Questions or Problems . . .

If you have any questions, problems, complaints, compliments, or suggestions for improved service, please call La Canada Flintridge City Hall at **(818) 790-8880**. We do want to hear from you.



**DIAL-A-RIDE
(818) 247-0691**

TO REGISTER, PLEASE COMPLETE THIS FORM, DETACH AND MAIL:

Date: _____

Name: Mr. Mrs. Ms. _____

Address: _____ Apt. No.: _____

Zip Code: _____

Telephone Number: (_____) _____

Date of Birth: _____ Wheelchair: yes no

Nature of handicap/disability: _____

Language: English Other: _____

Ethnicity: Indian Hispanic Caucasian Black Asian Other: _____

In case of emergency, please notify . . .

Name: _____ Telephone No.: (_____) _____

Physician's Name: _____

Physician's Telephone No.: (_____) _____

Allergies/other important information (optional): _____
